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Cisco

210-060
Implementing Cisco Collaboration Devices (CICD)

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Question: 1

Several users in the same Call Manager group reported that they receive a fast busy tone when they go off hook. They reported that the issue went away after a few minutes. Where should the voice systems administrator begin troubleshooting?

A. SIP gateway
B. Cisco Unified Communications Manager subscriber
C. network cable
D. 7945 IP phone

Answer: B

Question: 2

Which command is useful to see if network layer information is being received at a PSTN gateway?

A. Show gateway status
B. Show isdn q931
C. Show c cm-manager status
D. Show isdn status
E. Show isdn q921

Answer: D

Question: 3

Which port is configured for connection to the PSTN?

A. T1
B. FAS
C. FXS
D. FXO

Answer: D

Question: 4

You are connecting your voice gateway to the PSTN through digital lines.
What is the command you should use for clocking synchronization?

A. Clock source line
B. Clock source internal
C. Clock source free-running
D. Clock source external

Answer: A

Question: 5

A Cisco IP phone fails to register with the Cisco CallManager. Which choice should be checked first to isolate the issue?

A. Cisco Discovery Protocol is enabled on the switch.
B. The phone generates dhcp request packets.
C. The phone generates TFTP request packets.
D. Delete and re-create the phone.

Answer: B

Question: 6

Which of the following are causes of ECHO? (Choose two.)

A. Headset
B. Speakerphone
C. Radio interference
D. Loud volume

Answer: A, B

Question: 7

An IP Phone doesn't log in to Extension mobility, what should you ensure is running to fix this?

A. Application Engine
B. Extension services
C. Mobility services
D. CDP

Answer: A

Question: 8

An end user wants to log in to extension mobility, what are the user prerequisites? (Choose two.)

A. User ID
B. Password
C. Extension number
D. PIN

Answer: A, B

Question: 9

What command will add a second line to a ephone-dn?

A. Ephone-dn 1 Dual-line
B. ephone-dn 3 dual-line
C. ephone-dn 2 dual-line
D. ephone-dn dual-line

Answer: A

Question: 10

CUC 10.X supports LDAP integration with several widely used LDAP directories systems, including the following:

A. Microsoft Active Directory 2000, 2003 and 2008 (support for AD 2012 only in CUCM 10.x and later
B. Microsoft Active Directory Application Mode 2003
C. Microsoft Lightweight Directory Services 2008
D. iPlanet Directory Server 5.1
E. Sun ONE Directory Server (5.2, 6.x)
F. Open LDAP (2.3.39, 2.4)

Answer: A

Question: 11

Jabber for iOS is which Device Name?

A. CSF – Jabber for Desktop
B. TCT – Jabber for iPhone
C. TAB – Jabber for iPab
D. BOT – Jabber for Android

Answer: B

Question: 12

How does a MGCP CALL AGENT route calls?

A. Route-pattern
B. Directory number
C. Route list
D. Wildcard pattern

Answer: A

Question: 13

Where do you add user voicemails in Unity?

A. In users
B. In Administration
C. In Serviceability
D. In Voicemail

Answer: A

Question: 14

When creating a hunt group/ring group, where can you change the DN for all the devices at once?

A. Hunt pilot
B. Route pilot
C. Group file
D. Hunt list

Answer: A

Question: 15

Which two fields are required parameters when manually creating users on Cisco Unity Connection with predefined templates? (Choose two.)

A. Username (alias)
B. Extension
C. First name and last name
D. Employee ID
E. Title

Answer: A, B

Question: 16

Which call processing agent is based on Cisco IOS software and works with ISR platforms?

A. Cisco Unified Presence Server
B. Cisco Unity Connection
C. Cisco Unified Communications Manager Express
D. Cisco Unified Communications Manager
E. Cisco UnifiedContact Center Express

Answer: C

Question: 17

Which type of user in Cisco Unified Communications Manager has an interactive login?

A. Administrator
B. End user
C. Application user
D. Phone user

Answer: B

Question: 18

When you configure a shared extension in Cisco Configuration Professional, which two characteristics should be the same on both phones, so that the phones can successfully use a shared extension? (Choose two.)

A. Monitor mode
B. MAC address
C. Ephone-dn
D. Number
E. User ID

Answer: C, D

Question: 19

How can an end user be defined as a manager in the CAR tool?

A. Configure a Manager ID field in end user configuration
B. Add the end user to the Standard CCM Manager group
C. Check the Manager check box in the LDAP directory
D. Enable an end user as a manager in the CAR tool

Answer: A

Question: 20

Which of the following is not a source for Cisco Unified Reporting?

A. Cisco Unified CM database
B. Cisco Unified Presence database
C. Cisco Unified CM RTMT counters
D. Cisco Unified CM CDR/CAR

Answer: B

Question: 21

Which two steps are not necessary when enabling an end user for Cisco Unified Personal Communicator?(Choose two.)

A. Assign license capabilities
B. Subscribe phone service
C. Create a CSF device

D. Configure the owner user ID

Answer: B, D

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